

DATE:
NAME:
ADDRESS:

IDENTIFY FLOORING TYPE:

- Solid Hardwood..... CLEAN AND REFINISH
- Engineered Hardwood..... CLEAN AND REFINISH
- Laminate..... CLEAN WITH CAUTION ONLY

NOTE EXISTING PROBLEMS:

- Bare Wood
- Scratches
- Indentations
- Pet Stains
- Water Damage
- Light / Dark
- Nail Holes
- Delamination
- Other _____
- None

TAKE PICTURES OF PRE-EXISTING ISSUES

- Yes
- No

DETERMINE WHAT MAINTENANCE PRODUCTS ARE BEING USED - Ask to see the bottle

- Mop and Glo
- Orange Glo
- Murphy's Oil Soap
- Bona Polish
- Other _____

TEST FOR ACRYLIC AND PASTE WAX - If customer wants Hardwood Floor Refinisher applied

- Acrylic Test (See Kit Instructions)**
- No Acrylic Present
- Acrylic Present
- Paste Wax Test (Refer to www.basiccoatings.com)**
- No Paste Wax Present
- Paste Wax Present

CLEAN AND APPLY REFINISHER

SEE WAX REMOVAL PROCESS

DISCUSS CUSTOMER EXPECTATIONS:

- Clean Only
- Clean and Refinisher
- Wax Removal, Clean, Refinisher
- Sheen: Gloss or Satin

REVIEW TIME GUIDELINES OF FLOOR USAGE:

- Immediately - Clean Only
- 1-2 Hours - Walk on floors (With stocking feet)
- 24 Hours - Return furniture and rugs to floor (Use felt pads)
- 14 Days - Maintain with Squeaky Cleaner

REVIEW PROPER MAINTENANCE

- Leave cleaning kit and review usage