



Basic Equipment Warranty Policy

10 Year

Subject to the conditions stated below, Basic warrants parts and labor on rotationally molded polyethylene tanks/housings and injection molded vacuum head assemblies to be free from defects in materials and workmanship for a period of ten years to the original purchaser.

3 Year

Subject to the conditions stated below, Basic warrants parts and labor on all other Basic components to be free from defects in materials and workmanship for a period of three years to the original purchaser.

1 Year

Subject to the conditions stated below, Basic offers a limited warranty on parts and labor on the following equipment, parts and accessories to be free from defects in material and workmanship for a period of one year to the original purchaser.

Dust Dragon Bac Pac Vac
#EB85808-12

***Note: Wear items exempt from warranty include, but are not limited to: power cords, transport wheels, belts, pad drivers, clutch plates, handle grips, filters, screens and brushes.**
Subject to the conditions and exceptions stated in this warranty, Basic warrants the Basic products to be free from defects in material and workmanship, under normal use and service, for the periods listed under the warranty policy to the original purchaser. At any time during the warranty period, Basic will furnish replacement parts for the Basic products to the original purchaser. Such parts will be furnished and charged, including transportation, to the original owner through any Basic authorized Service Distributor. If the original part is returned within the warranty policy date of delivery for inspection by Basic and is found to be defective, the owner will be credited for the cost of replacement parts plus shipping and handling. Replacement parts that have become defective through wear or abuse are not included in this warranty.

This warranty does not apply to damage or defect caused by accident, misuse, negligence, fire or to any Basic product which has been serviced or repaired by other than an authorized Basic Service Distributor or Basic factory personnel. This warranty is void if products are used for any purpose other than that which was intended. There are no other warranties expressed or implied. In no event shall Basic be liable for incidental or consequential damages or any damage to person or property. (Please note some states do not allow the exclusion or limitations for incidental and consequential damages). Terms and conditions of warranty may change at discretion of manufacturer