



Equipment Warranty Form

Date: _____

Distributor Name	Customer Name
Distributor Account Number	
City, State, Zip	City, State, Zip
Model Number	Reference Number
Serial Number	Invoice Number
Date Purchased	

Part Number	Quantity	Part Description	Reason For Repair	Freight Cost	Labor Hours 1.0 - .75 - .5 - .25	\$35.00/hr. Labor Charge	Distributor Parts Cost
						\$ -	
						\$ -	
						\$ -	
						\$ -	
						\$ -	
						\$ -	
						\$ -	
Column Totals				\$ -		\$ -	\$ -
Grand Total							\$ -



Basic Warranty Express™ Claim Form Instructions

1. Before Filing a Claim.

- Determine the service requirements of machine:
 - If repairs are due to misuse or abuse this is not covered under Basic's Warranty Express Program.
 - If repairs are due to a manufacturing defect in material or workmanship submit a Warranty Express claim form following the below listed steps. This will be reviewed by the Warranty Manager and considered for reimbursement.

2. Complete the claim form.

- The form MUST be completely filled out to be considered for warranty reimbursement.

3. Submit claim form to Basic Coatings: Attn: Warranty Department.

- Via Fax to: 419-725-4948.
- Via Mail to: 1001 Brown Avenue Toledo, Ohio 43607

Required Part (s) Returns:

- Major components are required to be returned to Basic Coatings for review. This includes pumps, motors, circuit boards and transaxles. Other components may be requested for return if deemed appropriate by the warranty manager.
- Minor components are not required to be returned to Basic Coatings. This includes switches, brackets, belts, etc...

Claims that are within Basic Coatings terms and conditions and are completed properly will be considered for reimbursement.

Claims that are due to misuse, abuse or are incomplete will not be considered.