

DATE: _____

NAME: _____

ADDRESS: _____



FLOOR POLISH REMOVAL FORM

PROFESSIONAL HARDWOOD MAINTENANCE

- Hardwood floors become dull and dirty over time just like carpet.
- Professional Hardwood Maintenance can dramatically improve the appearance and extend the life of your hardwood floors.
- Floor polishes may cause uneven or unsightly appearance issues that will not be solved by coating with standard professional urethane coatings.
- The Acrylic Test Kit has determined that an acrylic floor polish is present.
- We will be using Basic® Coatings Dissolver™ Floor Polish Remover to strip the acrylic floor polish from your hardwood floor.

SETTING EXPECTATIONS FOR FLOOR POLISH REMOVAL PROCESS

- Review the importance of not using floor polish:
 - Floor polish will look shiny upon initial application but may cause uneven or unsightly appearance issues over time.
 - Floor polish is not as durable as urethane coatings and will quickly deteriorate.
- Floor polish may cause issues when recoating with standard professional urethane coatings. These problems could be delamination or appearance issues.
- Our Floor Polish Removal Procedure is proven to remove this problematic coating. In extremely rare instances, the removal of floor polish may not be possible or may cause adverse appearance issues. In this case, the floor should be completely sanded and recoated.
- I, _____ (customer name), understand the procedures that my Professional Hardwood Maintenance Contractor will perform to remove this problematic floor polish that is on my wood floor. I acknowledge that adverse issues could result and a sand and finish procedure may be required in order to restore the wood floor appearance to its desired state.

CUSTOMER SIGNATURE _____ DATE _____

CONTRACTOR SIGNATURE _____ DATE _____